

This deed of **Agreement** is made between:

1. **[name]**, from now on referred to as **Provider** and
2. the **Client**.

INTRODUCTION

3. The **Provider** is obliged to provide the **Internet Services** as stipulated in this **Agreement**.

5. **DEFINITIONS**

- 5.1. j) **Internet traffic** may be measured by both **Client** and **Provider** by means of Equipment and may take the two values **high** and **normal**.

OPERATIVE PART

7. **CLIENT'S RESPONSIBILITIES AND DUTIES**

- 7.1. The **Client** shall not:
 - a) supply false information to the Client Relations Department of the **Provider**.
- 7.2. Whenever the Internet Traffic is **high** then the **Client** must pay *[price]* immediately, or the **Client** must notify the **Provider** by sending an e-mail specifying that he will pay later.
- 7.3. If the **Client** delays the payment as stipulated in 7.2, after notification he must immediately lower the Internet traffic to the **normal** level, and pay later twice ($2 * [price]$).
- 7.4. If the **Client** does not lower the Internet traffic immediately, then the **Client** will have to pay $3 * [price]$.
- 7.5. The **Client** shall, as soon as the Internet Service becomes operative, submit within seven (7) days the Personal Data Form from his account on the **Provider's** web page to the Client Relations Department of the **Provider**.

8. **CLIENT'S RIGHTS**

- 8.1. The **Client** may choose to pay either:
 - a) each month; b) each three (3) months; c) each six (6) months;

9. **PROVIDER'S SERVICE**

- 9.2. As part of the Service offered by the **Provider** the **Client** has the right to an e-mail and an user account.
- 9.3. **Provider** is obliged to offer with no limitation and within a period of seven (7) days a password and any other Equipment Specific to Client, necessary for the correct usage of the user account, upon receiving of all the necessary data about the client from the Client Relations Department of the **Provider**.
- 9.4. Each month the **Client** pays the *bill* the **Provider** is obliged to send a Report of Internet Usage to the Client.

10. **PROVIDER'S DUTIES**

- 10.1. The **Provider** takes the obligation to return the personal data of the client to the original status upon termination of the present **Agreement**, and afterwards to delete and not use for any purpose any whole or part of it.
- 10.2. The **Provider** guarantees that the Client Relations Department, as part of his administrative organization, will be responsive to requests from the **Client** or any other Department of the **Provider**, or the **Provider** itself within a period less than two (2) hours during *working hours* or the day after.

11. **PROVIDER'S RIGHTS**

- 11.1. The **Provider** takes the right to alter, delete, or use the *personal data* of the **Client** only for statistics, monitoring and internal usage in the confidence of the **Provider**.
- 11.2. **Provider** may, at its sole discretion, without notice or giving any reason or incurring any liability for doing so:
 - b) Suspend Internet Services immediately if **Client** is in breach of Clause 7.1;

13. **TERMINATION**

- 13.1. Without limiting the generality of any other *Clause* in this *Agreement* the **Client** may terminate this *Agreement* immediately without any notice and being vindicated of any of the Clause of the present Agreement if:
 - a) the **Provider** does not provide the Internet Service for seven (7) days consecutively.
- 13.2. The **Provider** is forbidden to terminate the present Agreement without previous written notification by normal post and by e-mail.
- 13.3. The **Provider** may terminate the present Agreement if:
 - a) any payment due from **Client** to **Provider** pursuant to this **Agreement** remains unpaid for a period of fourteen (14) days;

16. **GOVERNING LAW**

- 16.1. The **Provider** and the present **Agreement** are governed by and construed according to the Law Regulating Internet Services and to the Law of the State.
 - a) The Law of the State stipulates that any **ISP Provider** is obliged, upon request to seize any activity until further notice from the State representatives.

Fig. 1. Example of a contract between an Internet provider and a client.